ENSURE SAFETY, ACCURACY AND EFFICIENCY THROUGH INCREASED PLAN REVIEW AND INSPECTION PASSAGE RATES

Background:

The existence of a district-owned Building Code Compliance Office (BCCO) has historically been proven to be fiscally and operationally advantageous to a school district. The timely completion of new school projects and existing school renovations is impacted by the building plan review process and inspection approval rates.

Data:

The data below focuses on pass rates upon initial review. It is important to understand schools must eventually pass prior to occupancy.

Increase passed inspections upon initial inspection to 98% by 2020

Percent of inspections passed upon initial inspection

	Baseline	2015-16	2016-17	2017-18	2018-19	2019-20	Target
Percent of Passed	83%	97%	96%	96%	95%	92%	98%
Inspections							

Increase approved plan reviews upon initial review to 82% by 2020

Percent of plan reviews approved upon initial review

	Baseline	2015-16	2016-17	2017-18	2018-19	2019-20	Target
Percent of Approved	59%	86%	89%	88%	87%	79%	82%
Plan Reviews							

Operations Business Plan 2015 – 2020

Goal: Safe Learning and Working Environment

Division Priority: Ensure safety, accuracy and efficiency through increased plan review and inspection passage rates.

Current Condition

The existence of a district-owned Building Code Compliance Office (BCCO) has historically been proven to be fiscally and operationally advantageous to a school district. The timely completion of new school projects and existing school renovations is impacted by the building plan review process and inspection approval rates.

Theory of Action

The BCCO will approach this priority through continued stellar customer service to contractors to ensure they know clearly what is expected from code compliance. It will also be balanced with increased levels of formal performance evaluation to ensure corrective actions take place.

Measurable Objectives								
	Baseline 2014-2015	Midpoint (3 Year) 2017-2018		Target (5 Year) 2019-2020				
	Actual	Target	Actual	Target	Actual			
1. Increase passed inspections upon initial inspection to 98% by 2020	83%	97%	96%	98%	92%			
2. Increase approved plan reviews upon initial review to 82% by 2020	59%	76%	88%	82%	79%			

Operations Business Plan 2015 – 2020

Year	Strategies	Owner	
2015 – 2020	1. Provide training to the designers and contractors specific to individual projects in addition to	Chief Operations	
	currently provided general session and website-based training tel:05P-2)	Officer	
2015 – 2020	2. Modify procurement contract language to mandate attendance at job-specific training	Chief Operations	
	❖ (PA-2, OSP-2)	Officer	
2015 – 2020	3. Direct Facilities Construction Program to appoint a project-specific contact who will have the	Chief Operations	
	responsibility to ensure that all contractually-mandated individuals have completed required	Officer	
	training 💠 (PA-2, OSP-2)	Officer	
2015 – 2020	4. Enhance selection criteria language for the CCNA process to include past performance data	Chief Operations	
	regarding document submittals and inspections (OSP-2)	Officer	
2015 – 2020	5. Identify top non-performing vendors with supporting data and report this information to	Chief Operations	
	Facilities and Procurement * (OSP-2)	Officer	
2015 – 2020	6. Obtain licensing in three of four inspection categories to release a cost savings by not having to	Chief Operations	
	send multiple inspectors to a particular job site in order to conduct all inspections requested	Officer	
	that day * (OSP-2)	Officer	
2015 – 2020	7. Assess plan re-review fees which increase with repeated review rejections * (OSP-2)	Chief Operations	
		Officer	
2015 – 2020	8. Continuous improvement of BCCO website in order to communicate the most current and	Chief Operations	
	helpful information for customer use (OSP-2)	Officer	